

Power of attorney

A power of attorney (POA) or letter of attorney is a written authorization to represent or act on another's behalf in private affairs, business or some other legal matter.

E-mail communication to discover-airlines@lufthansa-group.com is not encrypted and will only work with an existing feedback ID. For secure data entry or to submit a new request, please use our feedback form on [Contact form – Discover Airlines \(discover-airlines.com\)](#).

Full name of all passenger(s) involved

| | |
|-----------------------|-----------------------|
| Last name, first name | Last name, first name |
| _____ | _____ |
| Last name, first name | Last name, first name |
| _____ | _____ |

Passenger address(es)

| | |
|-------|-------|
| _____ | _____ |
|-------|-------|

Name of the authorized person

Last name, first name

Address of the authorized person

For travel agencies: IATA number

Flight number and date of the journey to which the claim refers

| | |
|--------|-------|
| Flight | Date |
| _____ | _____ |

Booking code

Feedback ID (if available)

I/We hereby confirm that I/we authorize the above-mentioned persons or agency employees to communicate with the airline in reference to the incident that caused complaint.

I/We hereby confirm that I/we authorize the above-mentioned persons or agency employees to accept any due payments on my/our behalf.

Yes No

| | |
|-------------|------------------------|
| Place, date | Passenger signature(s) |
| _____ | _____ |