

Dear customer,

We are delighted that you have chosen Discover Airlines for your flight. We kindly ask you to complete the following pages with your treating physician, preferably electronically or legibly in block letters. **Please note the attached data protection declaration and your mandatory consent, so that we can process your request.**

You can send us the documentation by fax (+49 69 696 83677) or e-mail (medicaloperation.discover-airlines@lufthansa-group.com).

The personal and medical information requested in the following forms will be kept strictly confidential. However, we need it to assess whether and under what conditions the flight you have requested can be agreed to based on our knowledge of the medical issues associated with air travel. It is also needed so that we can give instructions for your care which, on the one hand, take account of the diagnosis and, on the other, the particular situation of the flight you want.

Please note that our cabin crew is not authorized to give special assistance (e.g., nursing care, lifting passengers) or assistance at mealtimes that goes beyond opening packaging or cutting food into bite-sized pieces, as this could affect the care or safety of the other passengers. Furthermore, our cabin crew is trained only in first aid and is therefore not authorized to administer injections or medication. If you are traveling with your own electric wheelchair, please have to hand information on the battery power, battery removal and on how to fully disconnect the wheelchair.

Fees, if any, which arise from your information or limitations and are levied for special transport services or equipment (e.g., oxygen on-demand system, Wenoll system) must be borne entirely by you. Should a medical escort be necessary for your journey, please note that this may not be a member of your family.

The contractual terms and general conditions of carriage of Discover Airlines GmbH apply, in particular the liability provisions laid down therein.

See you soon,
your Discover Airlines team

Information sheet for passengers requiring special assistance – part 1

In accordance with the IATA medical manual, 11th edition, appendix E, June 2018

1	Name, first name		Title	Age	Gender
	Telephone		E-mail		Height
2	Booking reference (PNR)				
3	Routing from	Routing to	Class	Flight number	Date
4	Type of disability or required assistance				
5	Is the patient able to sit in a normal aircraft seat with seatback placed in the upright position?			Yes	No
6	Stretcher transport required?			Yes	No
	Must travel on a stretcher. This requires medical assistance, either nurse/paramedic or a physician. Please provide contact details of designated ambulance service for stretcher transports (see paragraph 9).				
7	Is the patient fit to travel unaccompanied and can they take care of all their needs onboard?			Yes	No
	Is an escort necessary for this journey?			Yes	No
	Escort (surname, first name)		PNR (if different)		
	Medical qualification		Physician	Nurse/paramedic	None
8	Wheelchair or assistance for boarding required?			Yes	No
	WCHR	Ambulant but handicapped in walking: needs assistance in terminal to/from gate, needs wheelchair or similar when passengers are boarding/disembarking by walking over ramp. Does not need assistance in a ramp bus, on passenger steps and in the aircraft cabin to/from seat, toilets and with meals.			
	WCHS	Ambulant but more severely handicapped in walking: cannot use a ramp bus and needs assistance in boarding/disembarking (e.g. on passenger steps). Does not need assistance in the aircraft cabin to/from seat, toilets and with meals.			
	WCHC	Non-ambulant: needs assistance in the aircraft to/from seat, toilets and possibly with meals.			
	WCH OWN (own wheelchair)	WCH BW (wet cell battery)	WCH BD (dry cell battery)	WCH LB (Li battery)	WCMP (manual)
Battery capacity (Wh)		Weight	Dimensions/size (W/H/D in cm)		Collapsible

Information sheet for passengers requiring special assistance – part 2

In accordance with the IATA medical manual, 11th edition, appendix E, June 2018

9	Transport from/to airport by ambulance required? (to be arranged by passenger/assistance/insurance)	Yes	No
	Departure		
	Company		
	Telephone	E-mail	
10	Assistance at the airport required?	Yes	No
	Please specify		
11	Other ground arrangements needed?	Yes	No
	Please specify		
12	Special in-flight arrangements needed?	Yes	No
	Please specify (e.g. extra seat, medical equipment)		
13	Technical clearance by airline granted?	Yes	No
13	Frequent Medical Traveller Card (FREMEC) available?	Yes	No
	Valid until	Issued by	
	FREMEC issuance requested?		
		Yes	No

Information from the doctor on the assessment of medical fitness for air travel – MEDIF, part 1

In accordance with the IATA medical manual, 11th edition, appendix E, June 2018

1	Name, first name					
	Date of birth	Gender	Height	Weight		
2	Attending physician (name, location)					
	Telephone (incl. country & area code)		E-mail			
3	Main diagnosis			Date		
	Short history, onset of current illness, symptoms, treatment etc.					
5	Current medication					
6	Will a 25% to 30% reduction in the ambient partial pressure of oxygen (relative hypoxia) affect the passenger's medical condition? Cabin pressure to be the equivalent of a fast trip to a mountain elevation of 2,400 meters (8,000 feet) above sea level.			Yes	No	Not sure
	Has the patient ever flown with a commercial airline in this condition?			Yes	No	If yes, when? (date)
7	Did the patient have any problems?			Yes	No	
	If yes, please specify					
	Did the patient travel			Alone	Escorted	
8	Has the patient's condition deteriorated recently?			Yes	No	
9	Can the patient walk without assistance?			Yes	No	
10	Can the patient walk 50 m or climb 10 to 12 stairs without symptoms?			Yes	No	

Information from the doctor on the assessment of medical fitness for air travel – MEDIF, part 2

In accordance with the IATA medical manual, 11th edition, appendix E, June 2018

11	Infection status/infectious disease					
	a. Is it necessary to isolate the patient in medical facilities?	Yes	No			
	b. Are the accompanying medical personnel required to wear personal protective equipment (gloves, gown, mask etc.)?	Yes	No			
	c. Is a colonization with multi-resistant germs or an acute contagious disease known?	Yes	No			
	If yes, which					
12	Is a current blood gas analysis available? Saturation known?		Yes	No	If yes, when? (date)	
	Room air O ₂ in l/min	Saturation in %	pO ₂ in mmHg/kPa	pCO ₂ in mmHg/kPa		
13	Additional medical information					
	a. Anemia	Yes	No	If yes, Hb in g/dl	Date	
	b. Psychiatric disorder				Yes (s. part 4)	No
	c. Cardiac disorder				Yes (s. part 3)	No
	d. Pulmonary disorder				Yes (s. part 4)	No
	e. Does the patient use oxygen at home?	Yes	No	If yes (in l/min)		
	f. Oxygen needed in flight?	Yes	No	If yes (in l/min)		
	O ₂ on-demand system (Wenoll system) requested	POC available/own POC		O ₂ -bottle available (max. 5 kg, 200 bar, not allowed on flights to/from USA, Canada and Mexico)		
		Model	Volume/pressure			
	g. Seizure disorder				Yes (s. part 4)	No
h. Bladder control abnormal (incontinent)?	Yes	No	If yes, mode of control			
i. Bowel control abnormal (incontinent)?	Yes	No	If yes, mode of control			

Information from the doctor on the assessment of medical fitness for air travel – MEDIF, part 3

In accordance with the IATA medical manual, 11th edition, appendix E, June 2018

14	Cardiac disorder		Yes	No	
	Exercise ECG available?	Yes	No	If yes, Watt/MET	Date
	Echocardiography available?	Yes	No	If yes, EF in %	Date
	Functional class/symptoms (angina, dyspnea)?	Yes			No (NYHA 1)
	With strenuous efforts (NYHA 2)	With light efforts (NYHA 3)	At rest (NYHA 4)		
	a. Angina	Yes	No	If yes, when? (date)	
	Is the condition stable?	Yes			No
	b. Myocardial infarction	Yes	No	If yes, when? (date)	
	Complications?	Yes			No
	If yes, please specify				
	PTCA/PCI or CABG performed?	Yes	No	If yes, when? (date)	
	c. Cardiac failure	Yes	No	If yes, date of last episode	
	Is the patient controlled with medication?	Yes			No
	d. Syncope	Yes	No	If yes, when? (date)	
Complete work-up performed?	Yes			No	

Information from the doctor on the assessment of medical fitness for air travel – MEDIF, part 4

In accordance with the IATA medical manual, 11th edition, appendix E, June 2018

15	Pulmonary disorder			Yes	No
	a. Dyspnea			Yes	No
	With strenuous efforts	With light efforts	At rest		
	b. Does the patient retain CO ₂ ?			Yes	No
16	Psychiatric disorder			Yes	No
	Is there a possibility that the patient will become agitated during flight?			Yes	No
17	Seizure disorder			Yes	No
	a. Type of seizures				
	b. Frequency of seizures				
	c. Date of last seizure				
	d. Are the seizures controlled by medication?		Yes	No	If yes, medication
18	Any other relevant comment				
19	Prognosis for the trip			Good	Poor
20	Attending physician's signature and seal			Date	

Data protection declaration and consent for data processing

The Medical Operation Center (FRA PM/C) of Deutsche Lufthansa AG requires the personal and medical details you have provided on this form (or attached documents) to issue medical clearance to fly or to provide the requested support needs. This requires your consent in line with art. 9 para. 2 lit. (a) of the EU General Data Protection Regulation (GDPR). As part of the processing, it may be necessary for personal data to be passed on or transmitted to third parties, such as other airlines within your itinerary, to medical and non-medical Lufthansa personnel and airport employees as well as government bodies and border authorities at a national and international level. In the event that you request a mobility service, we may also need to pass your information on to a relevant service provider. Please note that without the following consent declaration we are unfortunately unable to process your request further.

Please note that your medical data will be stored for 10 years.

You can find further information on data protection at lufthansa.com/de/en/information-on-data-protection

Data protection officer

Group data protection officer for the Lufthansa Group
Deutsche Lufthansa AG
datenschutz@dlh.de

I agree to the processing, use and disclosure of my personal and medical data for the above-mentioned purpose.

I can withdraw my consent at any time with future effect. In the event of revocation, the Medical Operation Center will no longer process my personal data. The revocation is informal and can be sent by post or e-mail to the Medical Operation Center (medicaloperation.discover-airlines@lufthansa-group.com).

Articles 15–21 GDPR grant me the following data subject rights. Specifically, these are:

- Right of access by the data subject, art. 15 GDPR
- Right to rectification, art. 16 GDPR
- Right to erasure (“right to be forgotten”), art. 17 GDPR
- Right to restriction of processing, art. 18 GDPR
- Right to data portability, art. 20 GDPR

I also have the right to lodge a complaint with a data protection authority* regarding the processing of my personal data.

*Regulatory authority: Hessische Beauftragte für Datenschutz und Informationsfreiheit, Gustav-Stresemann-Ring 1, 65189 Wiesbaden – e-mail: poststelle@datenschutz.hessen.de

I agree to the above-mentioned data processing.